



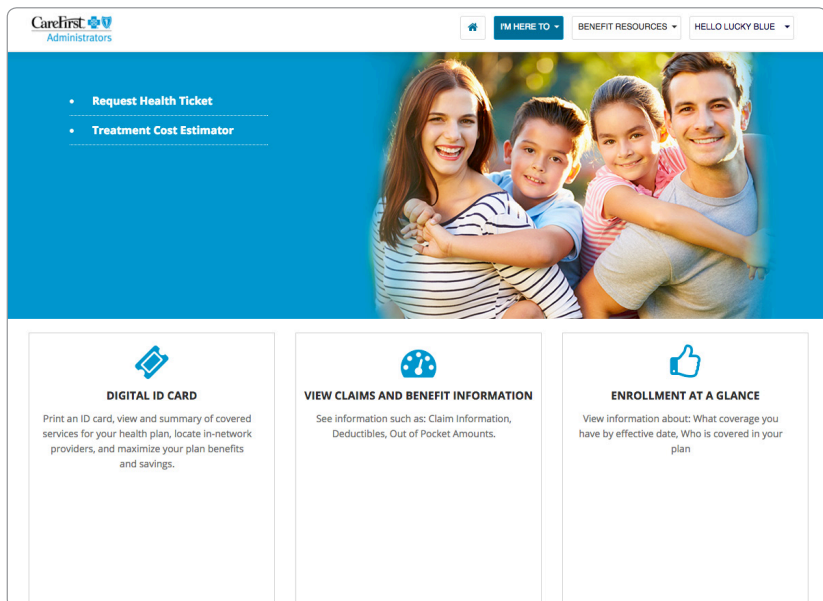
Visit Our New Member Portal

We want to empower our members with easy health care access and the right information to help them make confident choices. With this goal in mind, you have the **cfablue.com** member portal—a place where you can access important health information quickly, easily and securely.

At cfablue.com, you can:

- View digital member ID cards
- View claims and benefits information
- Submit claims
- Find providers
- Request member ID cards
- Estimate treatment costs

To get started, visit **cfablue.com** and click *Log In* or *Register* on the top right hand corner. The homepage presents everything at your fingertips.



The screenshot shows the CareFirst Administrators member portal homepage. At the top left is the CareFirst Administrators logo. On the top right, there are navigation links: "I'M HERE TO" (with a dropdown arrow), "BENEFIT RESOURCES" (with a dropdown arrow), and "HELLO LUCKY BLUE" (with a dropdown arrow). Below the navigation is a large blue banner featuring a family photo. On the left side of the banner, there are two links: "Request Health Ticket" and "Treatment Cost Estimator". Below the banner are three white boxes with blue icons and text:

- DIGITAL ID CARD**: Print an ID card, view and summary of covered services for your health plan, locate in-network providers, and maximize your plan benefits and savings.
- VIEW CLAIMS AND BENEFIT INFORMATION**: See information such as: Claim Information, Deductibles, Out of Pocket Amounts.
- ENROLLMENT AT A GLANCE**: View information about: What coverage you have by effective date, Who is covered in your plan.

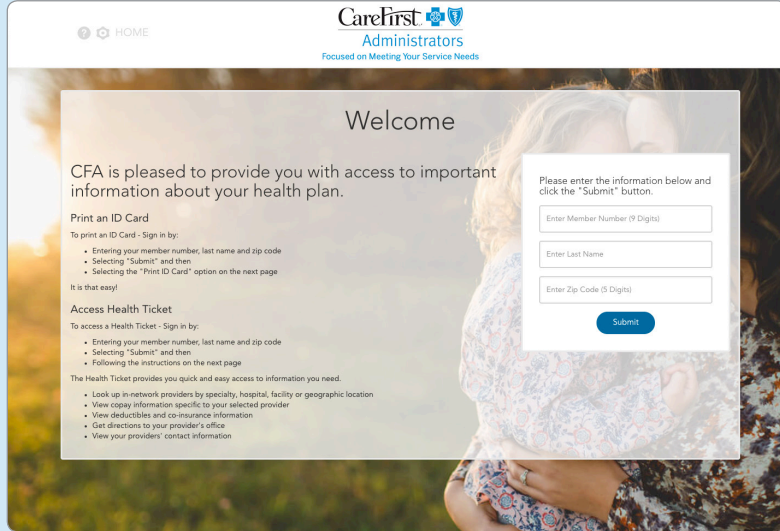
The primary features available, once you're logged into the member portal, are as follows:



View or print your digital member ID card

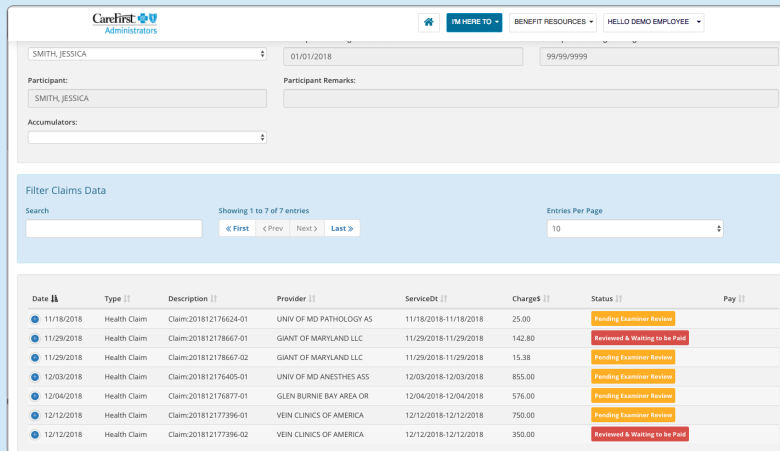
Here you'll find:

- **Health Ticket**—available 24/7, this tool can help you track your out-of-pocket expenses
- A snapshot of each provider you look up, both—in-network and out-of-network
- A printable member ID card, in case your current card is lost or stolen



View claims and benefit information

- Search for claims
- Check any claim status
- View claims by category:
 - Medical
 - Dental
 - Vision





Enrollment at a glance

View basic account and coverage information for both you and your dependents.

CareFirst Administrators

IM HERE TO - BENEFIT RESOURCES HELLO DEMO EMPLOYEE

Benefits at a Glance

Group: GEN Participant: GEN000024

Additional Demographic info Print Edit

The following shows your coverages as of 01/01/2019. You may be able to update/change certain selections based on the parameters of your Benefit Plan. For further information, consult your Benefits Handbook and direct any questions to your Human Resources Department.

Participant Information

Participant: JESSICA SMITH Participant ID: GEN000024

Personal Information

Date of Birth: 06/01/1993 Gender: Female Smoker: No
Marital Status: MARRIED Marriage Date:

Contact Information

Email Address: CORP5YS@NCAS.COM Work Phone: Home Phone: 558748915
Address: 587 SMITH LANE BALTIMORE, MD 211587

Dependents

| Last | First | MI | Sex | Date of Birth | Relationship to Participant | Student? | Disabled? |
|-------|--------|----|-----|---------------|-----------------------------|----------|-----------|
| SMITH | JESSIE | | M | 01/01/1960 | Spouse | N | N |
| SMITH | KAREN | | F | 01/01/2007 | Child | N | N |

Benefit Plan Enrollment Level Employee Contribution (Estimated pre-tax \$) Payroll Deduction

| | | | | |
|---------|--------------|-------------|--------|--------|
| MEDICAL | STANDARD PPO | FULL FAMILY | 210.00 | 210.00 |
| TOTALS | | | 210.00 | 210.00 |



Submit a claim

It's easy to submit out-of-network claims— simply complete and upload a claim form along with an easy-to-read, itemized bill.



Request member ID cards

If your card is lost or stolen, request a new one by completing the steps. The new card will be shipped to your mailing address.

